



Stereo Investigator Version 2019 FAQs

Why is it called version 2019?

To go along with the state-of-the-art, intuitive user interface, Stereo Investigator now has a new version naming convention that corresponds with the year.

Will my user profile settings remain the same when I update to version 2019?

When you start 2019, all preferences and hardware settings from your current version will be applied. However, there won't be any open dockable windows.

Where did my dockable windows go?

Version 2019 starts with a clean workspace displaying only the tracing window. If the current location of your dockable windows is important however, make sure to take a screenshot of your current workspace so you can set up your workspace in version 2019.

Use the 'Workspace' ribbon to set up your docked windows (visit [this page](#) from the Stereo Investigator User Guide for details).

Can I read my old data files?

Yes! We continue to support the same data file formats.

Will my current hardware work with this new version?

Yes! But if you experience any issue, make sure to contact us for assistance.

My computer is 32-bit. Can I upgrade to version 2019?

Version 2019 is built for 64-bit computers. If you have a 32-bit computer, we can help you upgrade to a new computer. Contact us for a computer hardware consultation.

Do I need to re-calibrate the system?

No! The transition to version 2019 should be seamless. When you start the software, select the profile you would normally use to apply your existing hardware settings.

What happened to the Options, Tools, and Help menus?

The items that were included in these menus have been moved to categories within the File menu: Preferences, Hardware Setup, Calibration and Help.

What happened to grid-tuning?

We no longer use the term grid-tuning, but instead we refer to calibration. The Recalibrate button provides the previous grid-tuning functionality. The button is located in the new Calibration panel accessible from the File menu.

Where did the Virtual Tissue module go?

The Virtual Tissue module is now called the Slide Scanning module. To use it, display the Acquire ribbon and click "Scan slide."

[Is there an easy way to find a specific feature?](#)

Yes, you can search for any menu item or tool bar feature in the Quick Launch bar in the upper right corner and press Enter to launch the function.

[Can I still edit tracings?](#)

Yes! We've moved the editing tools to the Trace ribbon, but they still work the same way. In addition, there are new editing capabilities in the 3D environment.

[Is version 2019 compatible with 4K monitors?](#)

Yes! The new interface automatically scales to support all major display resolutions. Contact us for a list of supported graphics cards and recommended monitors.